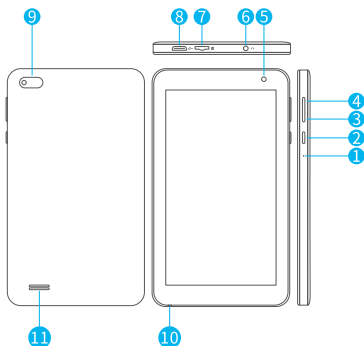


# MATRIXPAD Z1

## USER GUIDE

Please read this instruction thoroughly before using this product and keep it for future reference.

# FUNCTION OVERVIEW



- 1.Reset
- 2.Power On/Off
- 3.Volume -
- 4.Volume +
- 5.Front-facing Camera
- 6.Headphone Jack
- 7.microSD Card Slot
- 8.Micro USB Port
- 9.Back Camera
- 10.Microphone
- 11.Speaker

## GETTING STARTED

### Power On/Off

Press and hold the power button for 2-3s to turn on your tablet. Select your language and set up your tablet following the start guide.

Press and hold the power button for 2s, then release it. It will show **Power Off** and **Restart** on the screen. Tap **Power Off** to turn off the tablet.

Press and hold the power button for 5s to do a forced shutdown when it's frozen.

### Battery

A rechargeable Li-ion battery is installed in the tablet.

We suggest you drain the battery completely once a month if only use your tablet occasionally.

DO NOT dispose of tablet in a fire.

### Sleep Mode

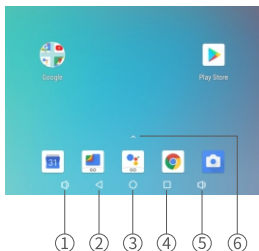
Simply press the power button once to switch the tablet to the **Sleep Mode** when the tablet is **ON**; press again to wake it up.

Tip:

Go to **Settings > Display > Sleep** to set the time of entering the **Sleep Mode**.

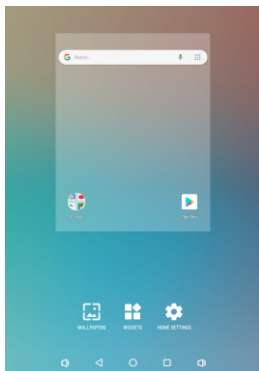
# HOME SCREEN

## Icons on the Bottom Menu



1. Volume Down
2. Back
3. Home Screen
4. Recent Activities
5. Volume Up
6. Apps Collection

## Wallpapers, Widgets and Home Settings



Tap and hold the empty section of a Home screen, **WALLPAPERS**, **WIDGETS** and **HOME SETTINGS** will be displayed.

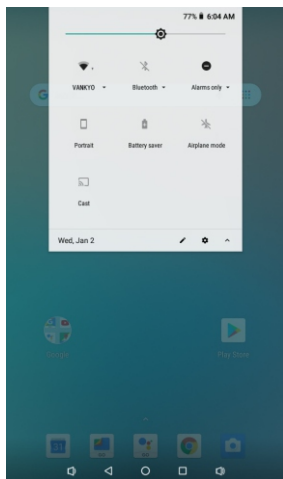
Tap **WALLPAPERS** icon to change the current wallpaper of the tablet from the default wallpapers or your photos.

Tap **WIDGETS**, touch and hold any widget (e.g. Clock), then slide and add it to a Home screen. Remove it by sliding to X.








Tap **HOME SETTINGS** to enable/disable **Add icon to Home screen**. This is applicable to the new Apps installed from **Play Store**.


# SETTING BASICS

## Quick Settings



Swipe down from the top of the screen to access **Quick Settings**.

-  : **Wi-Fi**. Tap to connect to a wireless network
-  : **Bluetooth**. Enable/disable the **Bluetooth** on the tablet; pair with other Bluetooth devices or view paired devices
-  : **Do Not Disturb**. Block sounds or vibrations according to the different modes (**Total silence**, **Alarms only** and **Priority only**)
-  : **Portrait/Auto-rotate/Landscape**
-  : **Battery Saver**. Enable/disable the low power mode
-  : **Airplane Mode**. Turn on/off all the network connectivity
-  : **Cast**. Mirror the display of the tablet to compatible devices, e.g. TV box or Fire TV Stick

Tap the  icon to change the options in the **Quick Settings**.

## More Settings

Swipe down from the top of the screen, then tap the  icon to enter the detailed Setting interface. Or, tap the **Settings** icon on the Home screen to enter.

### Network & Internet

- \*Connect to any working Wi-Fi
- \*Enable/disable the **Airplane Mode**
- \*Monitor the data usage

### Connected devices

- \*Turn on/off **Bluetooth**
- \*Pair with Bluetooth devices and check the paired devices
- \*Cast device and check the cast device
- \*Add and check printers

## Apps & notifications

- \*Check the Apps recently opened
- \*Check all the Apps on the tablet
- \*Set the App permissions
- \*Uninstall the third-party Apps
- \*Adjust App notification settings
- \*Clear the cache of the Apps

## Battery

- \*Display the remaining battery power as a percentage
- \*Enable/disable the **Battery Saver**
- \*Adjust the time of entering the **Sleep Mode**

## Display

- \*Adjust the screen brightness
- \*Adjust the font size and display size
- \*Set a screen saver
- \*Change the wallpaper
- \*Adjust the time of entering the **Sleep Mode**


## Sound

- \*Set volume levels for media, alarms, and notifications
- \*Set preferences of **Do Not Disturb**
- \*Set the tunes for notifications and alarms
- \*Turn on/off the sound for screen lock, charging and touch

## Screenshot

- \*Set the delay time for a screenshot
- \*Set the location folder of screenshots
- \*Switch on/off **Show the screenshot button in the statusbar**

### Tip:

Press the volume down button and the power button together to capture a screenshot. Or, switch on **Show the screenshot button in the statusbar**, then tap the  icon on the bottom menu to capture a screenshot.

## Storage

\*View and manage your storage space

## Security & location

\*Set screen lock pattern, e.g. password, PIN, Swipe etc.

\*Enable/disable all the notifications while the screen is locked

\*Turn on/off the location services for specific Apps

\*Set to show/hide the password when input a password

## Users & accounts

\*Add and manage the user accounts on your tablet

## Accessibility

\*For vision and hearing impaired users, manage settings for **Screen readers**, **Subtitle**, and more

## Google

\*Set the preferences for Google related services

## System

\* Set Language

Tap **Languages & input** > **Languages** > +add a language to add your language. After adding, hold and slide the ≡ to the top to change the language.

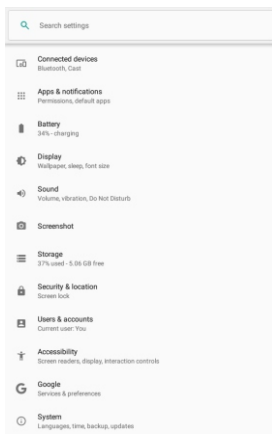
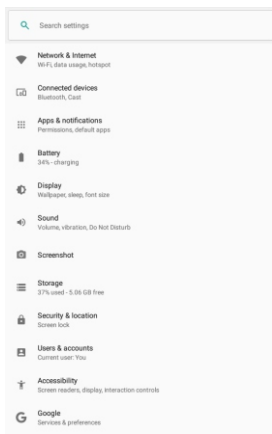
\*Restore factory setting

Tap **Reset options** > **Erase all data (factory reset)** to restore the factory setting.

\*Set the date and time

\*Turn on/off the **Backup**

\*Check the detailed information about the tablet

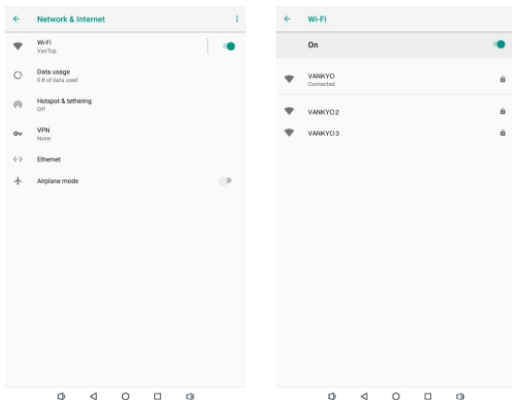


# NETWORK CONNECTION

Go to Wi-Fi settings in the **Settings** interface or directly enter through **Quick Settings**.

## Wi-Fi Connection

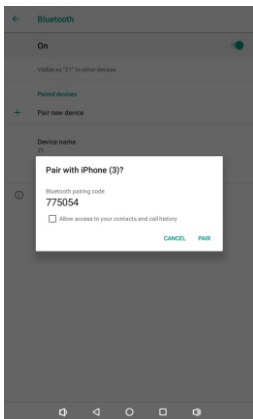
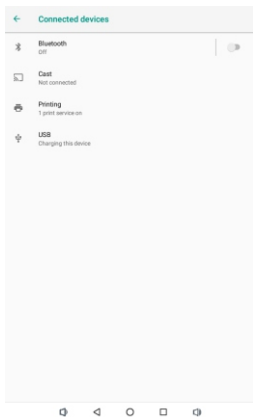
1. Tap **Network and Internet** and turn on the **Wi-Fi**. All Wi-Fi connections available will be listed;
2. Select your Wi-Fi and input the correct password.



## Bluetooth Paring

Please turn on the **Bluetooth** on your tablet and your bluetooth device.

1. Tap **Connected devices** and turn on the **Bluetooth**;
2. Tap **Bluetooth** > **+pair new device** to enter the scanning interface. Devices available will be displayed after a few seconds;
3. Tap the desired device to get a pairing code and click **PAIR** on both devices. An automatic connection will be applied to some devices.



## APP MANAGEMENT

### App Download and Installation

1. Tap and open **Play Store** on the Home screen;
2. Log into your google account, search and download the App you need.

### App Management

#### Move the App

Tap and hold the App, then slide it to a desired screen.

#### Remove the App from the Home screen

Tap and hold the App, then slide to X to remove it from your Home screen.

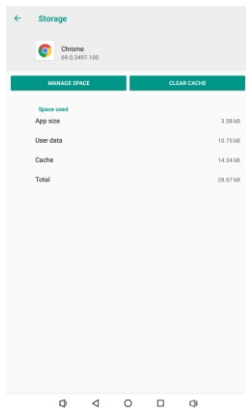
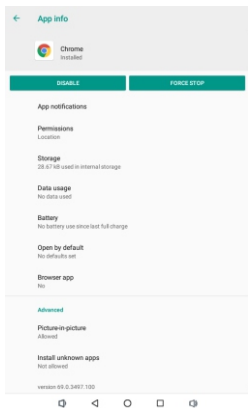
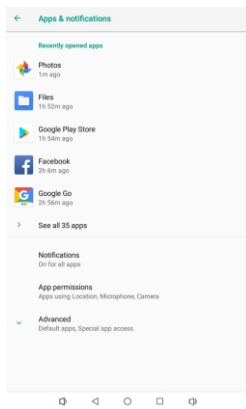
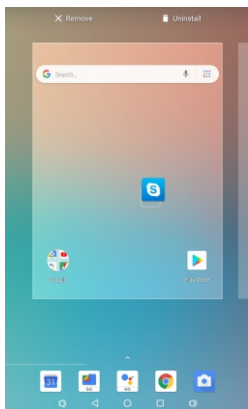
#### Uninstall the App

Tap and hold the App, then slide to the trash bin to uninstall the App.



# Clear the Cache of the App

1. Go to Settings > Apps & notifications;
2. Select an App > Storage > CLEAR CACHE.



# INTERNET NAVIGATION

Please make sure the tablet is connected to a working Wi-Fi network before navigating the Internet.

You may use the **Chrome** browser pre-installed or use another browser downloaded from Play Store.

# MULTIMEDIA

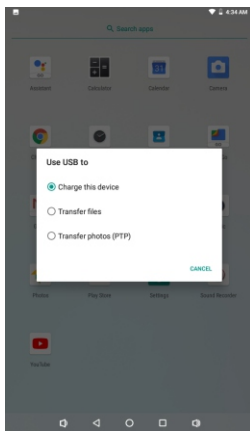
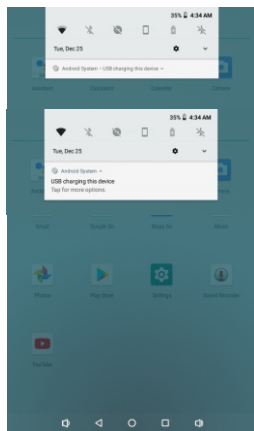
## Connecting to the Computer

1. Connect your tablet to the computer with USB cable and go to **Quick Settings**;
2. Tap **Android Systems • USB charging this device** > **Tap for more options** > **Use USB to**;
3. Select **Transfer files**;
4. Go to your computer and find your tablet **Z1** to transfer files between your tablet and computer.

**Tip:**

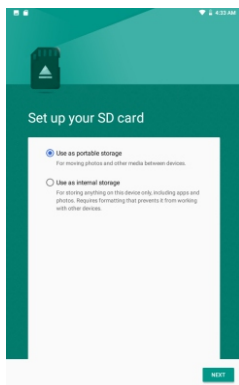
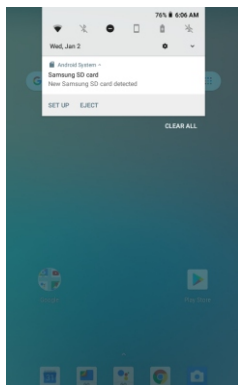
Select **Charging this device** to charge your tablet;

Select **Transfer photos (PTP)** to transfer photos between the devices.



# Connecting to an External Device

1. Install a microSD card into the microSD card slot and go to **Quick Settings**;
2. Tap **New Samsung SD card detected** or **SET UP** prompt;
3. Set the microSD card as a portable storage by selecting **Use as portable storage**.  
Enter microSD Card storage to move files between the card and tablet.



## SPECIFICATION

Size	7"	Connection	Wi-Fi
Chipset	RK3326	CPU	64-bit Quad-Core Cortex A35
GPU	Mali-G31	RAM	1GB
ROM	32GB	Display	IPS/1024*600
Front-facing Camera	2MP	Network	802.11b/g/n(Wi-Fi), BT4.0
Back Camera	2MP	Power Supply	DC 5V 2A
Battery	2500mAh	Touch	Multi-touch
Operating System	Android 8.1 Go	Ports	Micro USB Port/ microSD Card Slot

# TROUBLESHOOTING

## Q1. The tablet doesn't power on.

- \*Reboot your tablet after charging for 30 minutes;
- \*Press the power button to check if the tablet is in the **Sleep Mode**;
- \*Press and hold the power button for 5s to turn off the tablet, then reboot it;
- \*Press the **Reset** button with a pin to reboot the tablet.

## Q2. The tablet doesn't charge.

- \*Make sure the USB cable is properly plugged into the charging port;
- \*Try another compatible USB cable and adapter.

## Q3. Error message occurs during the operation.

- \*Uninstall the App with the error message, then download and install again;
- \*Press the **Reset** button with a pin to reboot the tablet.

## Q4. The tablet cannot be detected by the computer.

- \*Make sure the tablet is powered on;
- \*Try another USB cable;
- \*Try another USB port on the computer;
- \*Instead of **Charge this device**, choose **Transfer files** or **Transfer photos (PTP)** when connecting the tablet to the computer.

## Q5. The tablet cannot connect to the Wi-Fi.

- \*Make sure the **Wi-Fi** in your tablet is **ON**;
- \*Make sure you input the correct password when connecting the Wi-Fi;
- \*Restart the router;
- \*Make sure there is no filter setting or device connection limitation in the setting of the router;
- \*Forget the current Wi-Fi, reset the router and connect the Wi-Fi again.

## Q6. The storage space of the tablet is not enough.

- \*Delete the Apps you don't use;
- \*Clear the cache of the Apps regularly;
- \*Install an microSD card to expand the storage.

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions:

- (1) this device may not cause harmful interference, and
- (2) this device must accept any interference received, including interference that may cause undesired operation.

## CUSTOMER SUPPORT

North America	<a href="mailto:support@ivankyo.com">support@ivankyo.com</a>
United Kingdom	<a href="mailto:support.uk@ivankyo.com">support.uk@ivankyo.com</a>
Deutschland	<a href="mailto:support.de@ivankyo.com">support.de@ivankyo.com</a>
France	<a href="mailto:support.fr@ivankyo.com">support.fr@ivankyo.com</a>
España	<a href="mailto:support.es@ivankyo.com">support.es@ivankyo.com</a>
Italia	<a href="mailto:support.it@ivankyo.com">support.it@ivankyo.com</a>
日本	<a href="mailto:support.jp@ivankyo.com">support.jp@ivankyo.com</a>